



2010 ST.VINCENT COMMUNITY BENEFIT REPORT

ST.VINCENT CARMEL HOSPITAL

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St.Vincent HEALTH



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OVERVIEW

St.Vincent Carmel Hospital opened in November 1985 to serve the healthcare needs of fast-growing Hamilton County. By 2000, the hospital's emergency department had grown from seven beds to 12, and a new 100,000 square foot, \$34 million wing was added to house the 18-bed emergency department, endoscopy, short stay areas, bariatric services, obstetrics, a new ambulance bay, and more inpatient beds. Today, as the community continues to grow, St.Vincent Carmel strives to offer an ever-expanding array of services, including pediatric and breast services, in one of the most modern healthcare environments in the community with caring, compassionate staff and physicians.

St.Vincent Carmel is part of St.Vincent Health, a non-profit healthcare system headquartered in Indianapolis, and consisting of 20 health ministries serving 47 counties in Central and Southern Indiana. The mission of each St.Vincent ministry is to provide high quality, holistic health care that serves patients and their families in body, mind and spirit, with special attention to the poor and vulnerable. But St.Vincent is committed to improving health, not just healthcare. This means working closely with community partners, including residents, businesses, school systems, local government, and other health and human service providers to identify and address key local needs to improve both quality of life and the health of individuals and communities.

HOW ST.VINCENT CARMEL BENEFITS THE COMMUNITY

In fiscal year 2010, St.Vincent Carmel provided \$6,297,761 to improve the health and well-being of its communities. This included a significant commitment to free and reduced cost medical care for the poor and vulnerable. It also reflects extensive resources invested in ensuring 100% access to health care, advocacy for the poor and vulnerable, the promotion of healthy lifestyles, and building stronger and healthier communities.

Annually, St.Vincent Carmel provides a report to its communities documenting its investment in community benefit.

St.Vincent Carmel, in conjunction with its sponsor St.Vincent Health and the Catholic Health Association, takes a conservative approach in determining what expenditures and programs "count" as community benefit, and in quantifying these activities for this report. The report documents the dollars provided in four separate categories described to the right.



COMMUNITY BENEFIT CATEGORIES

TRADITIONAL CHARITY CARE

Traditional Charity Care is defined as the net cost of in-patient and out-patient health care provided to persons who lack the resources to fully pay for their medical care.

UNPAID COSTS (SHORTFALL) OF PUBLIC PROGRAMS

Unpaid Costs (Shortfall) of Public Programs includes the net cost of care provided to individuals on Medicaid, Hoosier Healthwise, and other public programs. Note that in keeping with the Catholic Health Association's conservative approach, Medicare shortfall is not included.

OTHER PROGRAMS AND SERVICES FOR THE POOR

Other Programs and Services for the Poor is defined as the net cost of donations, activities or events that specifically serve the poor, including the value of staff time donated by St.Vincent.

PROGRAMS AND SERVICES FOR THE BROADER COMMUNITY

Programs and Services for the Broader Community is defined as the net cost of donations, activities or events that serve the broader community, including the value of staff time donated by St.Vincent.





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FINANCIAL COMMITMENT

Financial information in this report was prepared in accordance with the reporting guidelines issued jointly by Catholic Health Association (CHA) in collaboration with VHA Inc. and with the Ascension Health community benefit reporting guidelines.

Traditional Charity Care	\$2,039,722
Unpaid Cost of Public Programs	\$3,528,250
Other Programs and Services for the Poor	\$ 143,682
Programs for the Broader Community	\$ 586,107
Total:	\$6,297,761

NOTE: St.Vincent Carmel does not include 2010 Medicare shortfall of \$9,085,812 in its total calculation.

COMMUNITY ASSESSMENT

True community benefit responds to the particular needs and challenges of the community, building on its unique strengths and assets. So in each of its communities, St.Vincent leads or participates in a community roundtable or forum. This group brings together individuals and organizations from throughout the community who share a common interest in improving health status and quality of life. Using a variety of tools, including surveys, key person interviews, focus groups, secondary data, and data analysis professionals, the team identifies community issues and concerns. These are shared with the community at large, and a consensus is reached about priorities and available resources.

St.Vincent Carmel Hospital, along with other community leaders, helped form the Hamilton County Community Assessment Task Force to complete a comprehensive community assessment in 2008. The community assessment surveys were mailed through the post office and distributed through social service agencies. Secondary data available on the county was reviewed. Over the last fiscal year the Task Force members met at various locations in the community and a St.Vincent Carmel associate facilitated the meetings. The Task Force identified access to affordable health care, information referral service,

and mental health care were identified as key community issues. The Task Force addressed information and referral issues by working closely with Connect2Help/211. To learn more about the Task Force accomplishments in this area, read the Information and Referral Services spotlight below.

PROGRAMS SPOTLIGHT

The following programs are just a few of the many community benefit initiatives that St.Vincent Carmel sponsors each year.

PATIENT SERVICES FOR POOR AND VULNERABLE

In keeping with its mission, St.Vincent Carmel delivers patient services to all individuals requiring health care, without regard to race, ethnicity, economic status, insurance status, or ability to pay. Health services for the poor, uninsured/underinsured, and those enrolled in public programs that provide only partial reimbursement, such as Medicaid and Hoosier Healthwise, are a significant part of the community benefit provided by St.Vincent Carmel.

Patients with income at less than 200% of the Federal Poverty level (FPL) are eligible for 100% charity care for services. Patients with incomes at or above 200% of the FPL, but not exceeding 400% of the FPL, receive discounted services based on an income-dependent sliding scale. Hospital financial counselors assist patients in determining eligibility, completing necessary documentation, and applying for public benefits for which they may qualify. St.Vincent Carmel, in conjunction with St.Vincent Health, is committed to 100% access, and is proactive in providing healthcare that leaves no one behind.



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ENRICHING THE LIVES OF SENIORS

St.Vincent Carmel Hospital partners with Primelife Enrichment, Inc., a senior organization for those aged 50 and older each year, to provide low cost-access to wellness and physical fitness activities. In addition, St.Vincent Carmel participates in PrimeLife Enrichment's Senior Fair by providing free screenings and flu and pneumonia shots. In 2009, over 650 seniors attended the fair.

St.Vincent Carmel Hospital also sponsors a monthly Health and Healing Series at Primelife Enrichment. Physicians speak on senior topics, ranging from knee replacement to vitamin D deficiency. The hospital partnered with a local non-profit food agency, Second Helpings, which provided a free lunch for lecture attendees. Between 75 and 100 seniors attended the talk each month.

BACK-PACK-EM

St Vincent Carmel sponsored 33 children through its Back-Pack-Em to School program. The Back-to-School program provides a new outfit, underwear, socks, shoes, back pack, and supplies for students. It is a boost to a child's self-esteem to start school with the proper supplies and new clothing. The St.Vincent Carmel Social Service Department helps identify children who could benefit from the program, and matches them with hospital departments and associates who participant in the drive.

BABE STORE

The mission of the BABE Store (Beds and Britches, Etc.) is to promote healthy outcomes for infants and young children by providing pregnant women and parents of young children with access to material resources.

The BABE Store is a coupon exchange store that provides new baby and child items. Parents of babies and young children through 5 years of age may earn coupons from various coupon distributors throughout the county by fulfilling certain requirements, such as immunizations, well child visits, and WIC and Purdue Extension nutrition educational activities.

St.Vincent Carmel Hospital supports the BABE store in coordination with support from associates through an annual Easter basket auction. Over the last four years, 235 families have been supported through this program.

HEALTH CAREER EXPLORATION

In an effort to support area schools and to encourage students to explore the healthcare field, St.Vincent Carmel hosted healthcare education tours last year.

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WestClay Elementary School second-graders visited St.Vincent Carmel Hospital to learn more about health and safety.



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[CAREER continued] When the West Clay Elementary School second-graders visited St.Vincent Carmel Hospital, they learned about health and safety. More than 150 kids toured the hospital's Radiology Department, Pediatric Unit, OB/Maternity Services, and Emergency Room. A team of nurses, technicians, and volunteers spoke with the children about safety issues, proper hand washing practices, and preventing the spread of germs.

Later in the year, St.Vincent Carmel nurses hosted Nursing 2000, sponsored by the Day in the Life of a Nurse program. The program allows high school students interested in a nursing career to observe nurses on the job. Twelve students from high schools in Hamilton County and Zionsville shadowed St.Vincent Carmel nurses for the day.

INFORMATION AND REFERRAL SERVICES

The Hamilton County Task Force and St.Vincent Carmel Hospital associates worked closely with the Connect2Help™ organization to review and update their directory to include more complete information about resources available for Hamilton County residents.

Connect2Help™ is a nonprofit agency dedicated to facilitating connections between people who need human services and those who provide them.

Connect2Help™ 2-1-1 is staffed 24 hours a day, 7 days a week by highly trained Information and Referral Specialists. Services are available in English and Spanish. Connect2Help™ also publishes The Rainbow Book™, a directory of thousands of community health and human services programs available to persons in central Indiana. Task Force member organizations, including St.Vincent Carmel Hospital, contributed to printing costs and helped with distribution of the hard copy of the directory to area school officials, police and fire departments, trustee offices, and other agencies.

CREATING CONNECTIONS

St.Vincent Carmel connects with its communities in many ways that extend beyond the specific, formal definition of community benefit. While these connections are not quantified as community benefit in the Financial Commitment section, they represent additional ways St.Vincent Carmel invests in its communities.

MEDICARE SHORTFALL

In keeping with the conservative approach to community benefit advocated by St.Vincent Health and the Catholic Health Association, Medicare shortfalls are not included as community benefit. However, St.Vincent Carmel is committed to providing a full range of services to seniors and elderly. In fiscal year 2010, St.Vincent Carmel provided \$9,085,812 in unreimbursed costs of Medicare.

