



⊕ StatFlight helipads around the state



## Making the most of every minute.

It is emergency response at St. Vincent. And it's why we've streamlined our critical and emergent care into a comprehensive system of specialties working together. Air and ground transport gets patients where they need to be to get the best care. Facilities are kept on the cutting edge of technology with constant emphasis on patient safety. And our highly skilled emergency teams stay focused under pressure — mindful, but undaunted by the ticking clock. At St. Vincent Health, we know that survival is often a matter of time. And we're working around the clock to make the most of every minute.



# St.Vincent Health — Access to Emergent Care

## Emergency Services

### IHAN (Indiana Heart Attack Network)

- Immediately connects to a St.Vincent Heart Center of Indiana emergency physician and cardiologist
- Activates Acute MI Emergency System
- Initiates paramedic to physician consultation related to the welfare of the patient
- Orders immediate transport to a leading, experienced PCI unit, 24/7

Call 317.583.5141 and/or IHERN to activate.

### St.Vincent Carmel Hospital

- Named a Center of Excellence with an EmEx Award
- Average ER wait time is 20 minutes or less to see a physician
- Ranked in the 99th percentile for patient satisfaction

### St.Vincent Medical Center Northeast

- Average ER wait time is 20 minutes or less to see a physician
- Ranked in the 99th percentile for patient satisfaction

### St.Vincent Heart Center of Indiana

- Ranked #1 in Indiana for Overall Heart Care by HealthGrades for a fifth year in a row
- Top two hospitals in Indiana for Overall Heart Care (106th & North Meridian and 86th Street campuses)
- 24/7 Heart Emergency Unit
- Accredited Chest Pain Center

### St.Vincent Neuroscience Institute

- Ranked in the top 5% nationally for stroke care by HealthGrades in 2010
- First in Central Indiana to be accredited by The Joint Commission as an Advanced Primary Stroke Center
- 24/7 emergency response team includes a Neurologist, Neurosurgeon, Neuroradiologist, Neuropsychologist, and Neurodiagnostics Technologist

## EMS Education

### St.Vincent EMS Education Department offers:

- Paramedic Training (Nationally Accredited Paramedic Program by CoAEMSP)
- EMT, Primary Instructor, and Safesitter courses
- ALS, BLS, and CPR instructor and provider courses (AHA Training Center)
- Cadaver laboratory experiences
- Basic and Advanced Disaster Life Support Courses (Regional Training Center)

### St.Vincent ONE Call Transfer

- Transfer a patient to a St.Vincent facility with one simple phone call
- A nurse with advanced training handles your call from start to finish, facilitating your connection with a physician
- Participating St.Vincent Health services include:
  - St.Vincent Indianapolis Hospital
  - St.Vincent Women's Hospital
  - Peyton Manning Children's Hospital at St.Vincent
  - St.Vincent Heart Center of Indiana
  - St.Vincent Transportation Services

Call 317-338-5000 to connect to the services of St.Vincent Health.

## St.Vincent StatFlight

- State-of-the-art emergency helicopter transport
- A partnership between St.Vincent Health and PHI covering the entire state from bases in Anderson, West Lafayette, North Vernon, and Danville
- Airborne emergency response team includes an experienced pilot, flight paramedic, and flight nurse certified according to the industry's highest safety standards
- On-board technology includes night-vision capabilities, Outerlink Satellite Tracking, and traffic collision avoidance systems

## St.Vincent Trauma Center

- Adult Trauma Response Team includes a trauma surgeon, anesthesiologist, emergency medicine, critical care physicians, physician extenders, nurses and support personnel (*Coming November 1, 2010*)
- State-of-the-art Trauma Resuscitation Room and dedicated 24-hour Trauma Operating Room
- Patient transport via St.Vincent StatFlight helicopter and ground units

## Transport Services

### St.Vincent Critical Care Transport: Maternal-Fetal Transport

- Ground transport team includes an experienced, high risk obstetric RN and paramedic, and the StatFlight crew specially trained in maternal-fetal transport supported by the largest team of Maternal-Fetal Medicine physicians in Indiana
- Only transport provider in Indiana to offer air and ground transport for obstetric patients and provide fetal monitors on board every ambulance or aircraft
- Only Level III Perinatal services and Level IIIc NICU under one roof in Indiana

### St.Vincent Newborn and Pediatric Transport

- Newborn Transport Team includes a Neonatologist, Neonatal Nurse Transport Specialist, and Neonatal Respiratory Therapist. Pediatric Transport Team includes a Pediatric Hospitalist, a Pediatric Nurse Transport Specialist, and a Pediatric Respiratory Therapist
- Fleet includes three state-of-the-art Critical Care Transport Ambulances equipped with a bronchotrone ventilator and high-frequency ventilation with Nitric Oxide
- ONE Call Physician Referral access number for patient transport



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