2018-2019 Volunteer Service Safety Event Quiz

1. The Mission of St. Vincent Evansville and Ascension Health System states that we exist to “serve all persons, especially those who are…”
   A. “sick and injured”
   B. “poor and vulnerable”
   C. “lost and confused”
   D. “in our care”

2. List the six Values of St. Vincent Evansville and Ascension Health System.

3. An announcement for an RRT stands for: (circle one)
   - Run, React, Teamwork
   - Rapid Response Team

4. To avoid accidents, you should plan for job safety, practice good housekeeping and be aware of safety risks.
   True or False

5. If hands are visibly soiled, they should be washed with: (circle one)
   - Alcohol-based hand rub
   - Soap & water

6. It’s ok to come in to volunteer as long as your fever is not above 100 degrees.
   True or False

7. As a Student or Volunteer, in a Disaster or Emergency Situation you should follow the direction of your supervisor, instructor or preceptor. It still is very important that you be familiar with Fire Safety procedures as you may be called upon to assist. Which of the following would you follow?
   A. Get out of the way
   B. Wait for an employee to call for the emergency
   C. Call 2222 to report a fire and help locate the fire extinguisher
   D. Use the fire emergency call box should you see smoke or flames
   E. C and D

8. List the meaning for the acronym R.A.C.E.
   R: ___________________
   A: ___________________
   C: ___________________
   E: ___________________

9. List the meaning of the acronym P.A.S.S. (Steps when using a fire extinguisher).
   P: _______________
   A: _______________
   S: _______________
   S: _______________
10. You should never disclose personal patient information to anyone who does not have a specific, job-related need to know.

   True or False

11. It is okay to discuss a patient’s diagnosis in the elevator as long as only healthcare workers are present.

   True or False

12. Sexual harassment can include unwelcome sexual advances and requests for sexual favors:

   True or False

13. Whenever you are on duty, you should wear your name badge. The proper way to wear your badge is…

   - On the upper half of your body facing forward
   - Anywhere you like
   - You really don’t have to wear your name badge. You just need to have it with you.

14. Some of the signs of someone suffering a stroke can include: Circle all the apply

   A. Numbness or weakness on one side of body
   B. Nausea and vomiting
   C. Increased energy
   D. Speech difficulties

15. Unfortunately, we have to be aware of a new safety policy regarding what to do in the event of an Active Shooter in our facility. In this event we should: Figure out – quickly assess what to do and where to go; Get out – leave the immediate area; Call out – once out of danger dial 2222 to alert security; Hide out – if you are confined to an area hide yourself from view; Keep out – once you are out of sight – stay until the All Clear message; Spread Out – do not huddle together; Take out – only as a last resort and it requires total commitment.

   True or False


17. Ascension Health system is the largest not-for-profit Catholic health system in the United States.

   True or False

18. For ethical issues or concerns, St. Vincent Evansville is guided by the “Ethical and Religious Directives for Catholic Health Care Services.”

   True or False

19. The communication tool AIDET stands for:

   A. Act, Inform, Direct, Educate and Treat with respect
   B. Acknowledge, Introduce, Duration, Explain, and Thank

20. How can you or anyone report concerns about St. Vincent Evansville?

   A. Contact the confidential Values Line at 800-707-2198
   B. Contact the Patient Relations Representative at 812-485-4860 or the 24 hour Care Line at 812-485-1234
   C. Contact the Indiana State Department of Health at 317-233-1325
   D. Contact the Joint Commission at 800-994-6610
   E. Any or all of the above